DATE: [DATE]

TO: [CLOSE CONTACT EMPLOYEE] FROM: [COMPANY REP]

We have been informed by one of our [EMPLOYEE/CUSTOMER/VENDOR/ETC] working at [COMPANY] that he/she has a confirmed case of COVID-19, commonly known as “Coronavirus”, based on test results obtained [DATE]. Per company policy, this [EMPLOYEE/CUSTOMER/VENDOR/ETC] has been directed to self-quarantine until permitted to return to work.

We are alerting you to this development because, based on the Company’s investigation, we believe that you may have come into contact with the confirmed-positive case, on or about [DATE]. Based on Company policy we are directing you not to report to work (i.e. self-quarantine) until, at least [14 DAYS FROM LAST CONTACT WITH CONFIRMED CASE]. In the interim, we encourage you to seek medical advice and a COVID-19 test, especially if you are exhibiting symptoms of the virus.

If you do not test positive for COVID-19, or experience symptoms by [14 DAYS FROM LAST CONTACT WITH CONFIRMED CASE], you may return to work. However, please inform [COMPANY CONTACT] if any of the following occur during your self-quarantine: you experience flu-like symptoms, including fever, cough, sneezing, or sore throat; or you test positive for COVID-19.

We are committed to providing a safe environment for all of our employees and top-quality service to our customers. It is in the interest of these goals that we provide this information out of an abundance of caution.

We also want to take this opportunity to remind you that one of our core values as a company is respect for and among our employees [OR CUSTOMERS]. We will treat information regarding the identity of employees [OR CUSTOMERS] with suspected or confirmed cases of COVID-19 as confidential to the extent practicable and will comply with applicable laws regarding the handling of such information. Further, per Company policy, we will not tolerate harassment of, or discrimination or retaliation against, employees [OR ANYONE].

Please contact [COMPANY CONTACT AWARE OF APPROPRIATE PROTOCOLS] at [PHONE NUMBER] if you

have any questions or concerns.

For more information about COVID-19, please visit the CDC website at: <http://www.cdc.gov/coronavirus/2019-ncov/index.html>

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